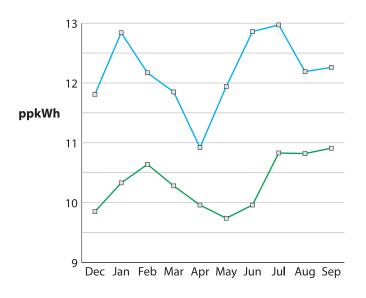




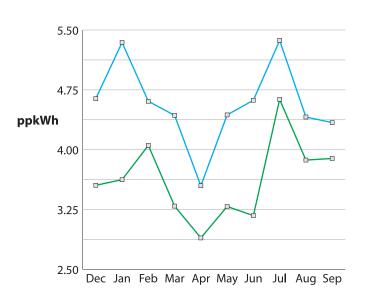
### **Contract Renewal Rates: Electricity and Gas**

(December 2011 - September 2012)

#### **Business Electricity**



#### **Business Gas**



Supplier Renewal
Torse Negotiated



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Torse have established significant and substantial working relationships with both clients and suppliers by maintaining a reliable, efficient and friendly attitude. It's therefore no coincidence that over 96% of our customers return time after time.

